

Numatic International Ltd have identified that a small number of **NX300** batteries have been indicating an artificial error when placed on charger under certain circumstances. This issue has now been rectified, however a small number of current owners may still encounter this issue when charging.

The error occurs only when a battery is almost fully charged (95% and above) and has been placed back on charger. In a small number of cases this has caused the charger light to flash Red indicating a false error.

This error can be easily and safely cleared by the user and the battery will continue to function as normal.

To clear the error please follow the steps below.

- 1.Remove battery from charger.**
- 2.Place battery in any NX300 product.**
- 3.Run the product for a min of 20 secs.**

*NB: If the NX battery is unable to discharge in the product and remains in an error condition when attempting to recharge or discharge, the battery should be inspected for signs of damage or liquid ingress. Always refer to the user manual for further information and guidance as a genuine error condition may have been detected.

