HOCHIKI
World Class Leaders in Fire Detection Since 1918

Corporate Overview

INTRODUCTION

Established early in the 20th Century, Hochiki is one of the world's leading manufacturers of commercial and industrial fire detection and emergency lighting solutions. With a heritage of innovative design and leading-edge technologies, Hochiki's products have acquired global acceptance as the benchmark for high-integrity and long-term reliability.

INTERNATIONAL COVERAGE, REGIONAL COMMITMENT

Hochiki is a wholly independent, multinational, publicly listed group of companies with over 2000 employees working across six manufacturing plants, 38 sales offices and 14 subsidiaries.

Hochiki invests in manufacturing innovation on a continual basis to ensure customer satisfaction, and production facilities in Japan, the United States of America and Europe ensure international continuity of quality, service and supply. These regional centres design and manufacture products and provide technical support suited to local standards and customer requirements.

Total commitment to meeting the needs of individual national markets has reinforced the company's global reputation, resulting in Hochiki products being installed in many prestigious sites and in over 80 countries worldwide.

Hochiki's vision is to provide products to the highest levels of quality and reliability. Complying with industry standards, the ultimate quality of Hochiki's comprehensive range of products virtually eliminates false alarms and,

combined with ease of installation, offers the greatest reliability with the lowest total cost of ownership possible in a modern life safety system.

COMPLIANCE WITH STANDARDS

Working closely with all major approval bodies across the world, Hochiki fire detection and emergency lighting products fully conform with all of the latest standards and regulations. Manufacturing plants are accredited to ISO 9001 and ISO 14001 by the Loss Prevention Certification Board and other leading bodies.

ENVIRONMENTAL QUALITY

Hochiki products are manufactured in accordance with the Environment Management Systems specification standard, ISO 14001. Through objectives and targets described within a corporate environmental policy, Hochiki Europe aims to reduce its environmental impact and was the first fire detection manufacturer to gain ISO 14001 accreditation from the LPCB.

GUIDANCE AND INFLUENCES

With vast experience in the field of fire detection and emergency lighting products, Hochiki offers extensive guidance on related subjects. Publishing literature focused on topics of fundamental importance to the industry, Hochiki remains committed to the maintenance of quality, reliability and compliance with industry standards.

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91%
of customer reviews rated our product quality as "VERY GOOD" or "EXCELLENT"

88%
of our customers are extremely likely to recommend our products based on quality

92%
of our customers rated us as VERY GOOD or EXCELLENT.

Statistics from the Hochiki customer service survey

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KEY FEATURES & BENEFITS

QUALITY, PERFORMANCE, RELIABILITY

Dedicated to the improvement of life safety, Hochiki invests continually in Research and Development, testing, and manufacturing procedures to achieve absolute product innovation and efficiency. Specialist engineers undertake essential research into the physical properties of fire as well as the design and development of products and related software. Testing is carried out under real fire conditions in one of the world's largest fire test laboratories where all procedures ensure optimum performance and long-term reliability of all Hochiki products.

SERVICE - DELIVER & MAINTAIN QUALITY

Hochiki Europe was established to support a network of system integrators and distributors throughout the European, Middle Eastern and African markets. With manufacturing bases in the UK and around the globe, plus an unrivalled distribution service, production and delivery times are optimised.

Once installed, the design of our products ensures simple on-site maintenance. The lifespan of these products can be maximised using Hochiki's Maintenance and Service facility, where products returned are dismantled, cleaned and re-calibrated to effect continued operation for many years.

In addition, Hochiki's dedicated team of technicians provides support to customers, and ensures that installation and maintenance processes remain transparent, effortless and focused on customers' requirements.

ALL APPLICATIONS

Hochiki's commitment to life safety systems is manifested by its offering of complete solutions for all fire detection and emergency lighting requirements. Despite numerous environmental, climatic and cultural variations in building types, reliability is always achievable with Hochiki, irrespective of application. Versatility and adaptability match Hochiki products with any type of installation, from hotels to universities and listed buildings, from football clubs to petrochemical plants, and from international airports to metro systems.

OPEN PROTOCOL

Open Protocol allows products and services from a large number of suppliers to be selected and integrated. Hochiki operates in partnership with a number of high quality, independent international manufacturers on fire alarm control panels, ancillary equipment and service providers. As a result, the best possible solution can be achieved without being restricted to one supplier.

ESP
Intelligent

The ESPIntelligent range incorporates a variety of high performance sensors, modules and ancillary devices to increase the ease of routine maintenance and commissioning. Enhanced System Protocol (ESP) applies Hochiki's high integrity communications link to all products in the range.

CDX
Conventional

Hochiki's CDX range covers one of the most extensive product portolios, and provides solutions for most conventional fire detection applications, as well as security systems due to its wide voltage range (9.5~30 VDC).

L@titude
Life Safety Platform

The Latitude range of fire alarm control equipment combines the very latest hardware and software to produce an approved control and indication system, which is powerful and sophisticated, yet simple to use and understand.

The flexibility of the Latitude platform is such that it can be re-configured to realise many other control and indication applications, with direct integration into intelligent buildings.

FIREscapeNepto
Emergency Lighting System

FIREscape Nepto is a fully intelligent system based on LED technology and promises a flexible system low in voltage, that is simple to install and maintain, and reduces costs of ownership dramatically.

FIRElink
High Sensitivity Smoke Detection

For controlled environments, Hochiki's FIRElink range consists of high sensitivity air sampling equipment that identifies the faintest traces of smoke.

Ekho
Hybrid Wireless

Hochiki also caters for heritage sites with the Ekho range which integrates wireless technology into Hochiki's ESP hardwired system to provide maximum flexibility and meet specific site requirements.

HOCHIKI - THE LEADER IN INNOVATIVE LIFE SAFETY SOLUTIONS

Hochiki is a wholly independent, multinational, publicly listed group of companies with over 2000 employees working across six manufacturing plants, 38 sales offices and 14 subsidiaries. For over 100 years Hochiki Corporation has led the way in the design and manufacturer of innovative life safety solutions. Its leading edge commercial and industrial fire detection and emergency lighting products have acquired global acceptance as the benchmark for high-integrity and long-term reliability.

Hochiki's European headquarters were established in 1993 in the UK. Operating under Hochiki Europe, the business provides advanced fire detection and emergency lighting systems across the UK, Europe, Middle East, Africa and India. At present, Hochiki Europe builds in excess of 700,000 conventional and intelligent detectors and ancillaries per year at its purpose-built production facility.

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BUSINESS MEMBER 2021–2022
Business Member

FIA
Fire Industry Association

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The CPD Certification Service

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Your Safety
Our Technology